



RISE | Retrofit information,
support & expertise

RISE Direct Advisory Support (DAS)



Introducing DAS – RISE's way to support you in the successful delivery of your retrofit project

Funded by



Delivered by



Why use RISE's Direct Advisory Support (DAS) service?

Unsure about submitting your first phase request or batch?

Facing difficulties and delays with procurement?

Struggling with PAS2035 lodging on Trustmark?

Dealing with resident engagement difficulties?

Concerned about Statutory Planning Consent?

Looking for Warm Homes policy guidance?

Struggling with project management?

Considering a Change Request?

DAS gives you direct, free 1-2-1 advice from specialists across the retrofit process

It's designed to help you overcome issues fast, so your project stays on track

What subjects are covered by DAS?

PROJECT DELIVERY

Consortium
Management

Procurement & Cost
Management

Project Management

Contract
Management

TECHNICAL & COMPLIANCE

Retrofit
Assessments

Heat
Networks

PAS2035

Building Safety
Regulations

DNO & Grid Connection

PLANNING & POLICY

Planning / Consent

Grant Conditions

Retrofit Strategy

SYSTEMS & REPORTING

Data & Reporting

Reconciliation

Batching (LG) & Phasing (SHF)

GR Portal

If you don't see your project issue in these categories, please speak to your DSM to share your project challenges so RISE can consider how DAS can support your project

The benefits of DAS for your retrofit project

What to expect from your SME

- We'll be right there with you – offering **free, one-to-one support** focused on your specific project
- You'll get access to the **practical, subject-specific expertise** we use every day across the programme
- We'll help you **save time**, avoid unnecessary delays, and steer clear of costly mistakes
- We'll work **around your schedule**, keeping things flexible and easy

How to unlock these benefits

1. Let your DSM know of your DAS needs
2. Your DSM will connect you with an SME (Subject Matter Expert)
3. Receive tailored, ongoing 1-2-1 advice

Our goal is simple: to **build your confidence** and help you deliver your project successfully